

Interview with Dr. Yazdi:

Regarding your Pediatric Dentistry practice, what do you consider as:

1. The easiest part ?

Restoring cavities.

2. The hardest part ?

Graduating our most loyal patrons when they reach adulthood. It's always an emotional moment.

3. The biggest joy ?

Realizing the purity of children; they keep us fresh and energized.

4. The proudest moments ?

Reducing the anxiety of our patients. Our client satisfaction is based on our addressing their concerns. We live for client interaction; which is why parents are welcome in the clinic; and I am available in person, by email, and the telephone all year long.

5. Greatest achievement ?

Strengthening our preventive program. By sharing our findings with the parents twice a year, our preventive dentistry is caring for our pediatric patients the other days of the year. This is the emphasis of our practice.

6. Do you find your work rewarding ?

Yes; since day one, and very much so. I love my patients, my staff, and my profession. Rarely has work seemed like "work".

7. How do you handle complaints ?

A sincere complaint is always handled with utmost care, because, it takes courage to approach a business directly and talk about your feelings. We admire that and look into the matter swiftly and with an open heart.

8. What is your moto ?

"In all your getting, get understanding".